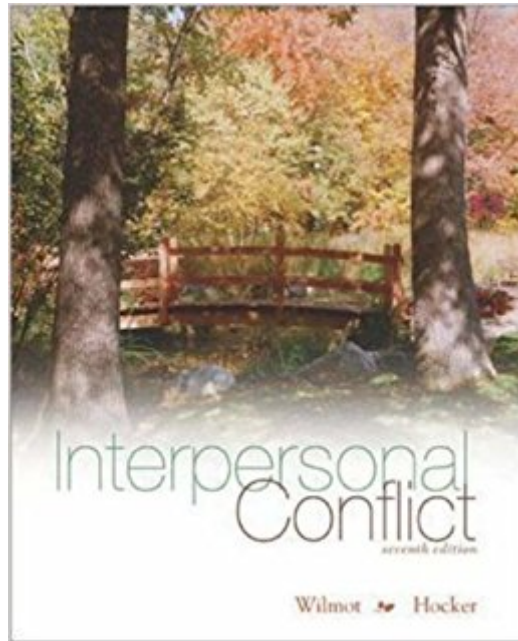


The book was found

# Interpersonal Conflict



## Synopsis

Written for courses such as Communication and Conflict, Interpersonal Conflict, Conflict Management, Conflict and Negotiation, and Conflict in Personal Relationships, this textbook examines the central principles of effective conflict management in a wide variety of contexts--from romantic relationships to the workplace. Its combination of up-to-date research and examples gives students a theoretical as well as a practical foundation in conflict management.

## Book Information

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Average Customer Review: 4.1 out of 5 stars 18 customer reviews

Best Sellers Rank: #64,088 in Books (See Top 100 in Books) #82 in Books > Textbooks > Communication & Journalism > Speech #103 in Books > Education & Teaching > Schools & Teaching > Student Life #118 in Books > Reference > Words, Language & Grammar > Speech

## Customer Reviews

Wm. Wilmot is Professor of Communication at the University of Montana and is a practicing organizational mediator and conflict manager. Joyce L. Hocker, a practicing family mediator and conflict manager, is a psychotherapist in Missoula, Montana.

I have read many books on conflict management, and I would rate this one the best. It gives a very good overview of the key topics, including conflict styles, interventions, power, etc. The Wilmot-Hocker Assessment Guide is a very useful tool to look at conflicts from many different perspectives. The chapter on Forgiveness and Reconciliation alone is worth the cost of the book - very thoughtful and inspiring. I bought the book because it was required reading for a class, but I know I will refer to it many times in the future.

The book I received was written in and had a page that was loose, disappointing.

Good items, Thanks for your all service.

The book was in shambles when I got it. However the content was all there. My teacher had insisted we needed the newest edition (over \$100), but this edition had almost the exact same content just shuffled around.

book was in great condition

YES! Great and easy company to work with!

text like but informative

This book is great at laying out issues and is a start to learning how to fix common interpersonal conflict.

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Conflict Resolution in the Workplace: How to Handle and Resolve Conflict at Work ~ an Essential Guide to Resolving Conflict in the Workplace Being a Brain-Wise Therapist: A Practical Guide to Interpersonal Neurobiology (Norton Series on Interpersonal Neurobiology) Pocket Guide to Interpersonal Neurobiology: An Integrative Handbook of the Mind (Norton Series on Interpersonal Neurobiology) Interpersonal Conflict Interpersonal Conflict (Communication) Interpersonal Conflict, 9th edition The Conflict Resolution Toolbox: Models and Maps for Analyzing, Diagnosing, and Resolving Conflict Management: Take Charge of Your Team: Communication, Leadership, Coaching and Conflict Resolution (Team Motivation, Workplace Communications, Employee ... Team Management, Conflict Management) Conflict Coaching: Conflict Management Strategies and Skills for the Individual Mountaintop Mining in Appalachia: Understanding Stakeholders and Change in Environmental Conflict (Stud in Conflict, Justice, & Soc Change) Interpersonal Communication: Everyday Encounters The Interpersonal Communication Book (14th Edition) The Healthy Aging Brain: Sustaining Attachment, Attaining Wisdom (Norton Series on Interpersonal Neurobiology) Interpersonal Relationships: Professional Communication Skills for Nurses, 6e The Dialectical Behavior Therapy Skills Workbook: Practical DBT Exercises for Learning Mindfulness, Interpersonal Effectiveness, Emotion Regulation & ... Tolerance (New Harbinger Self-Help Workbook) Where to Start and What to Ask: An Assessment Handbook (Enhanced Edition with Audio CD) (Norton Series on Interpersonal Neurobiology) Interpersonal Psychotherapy 2E A Clinician's Guide Coping with

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